

# SUN PEAKS GRAND TERRACE – RECEPTION

## FAQ

**Q Will a Sun Peaks Wedding Coordinator be present at my reception?**

A To support you on this special day your reception will be spearheaded by a Banquet Captain to ensure your event runs smoothly.

**Q Will the entire reception including the dinner and dance be held on the Terrace?**

A The Terrace is available for your guests' enjoyment of your wedding dinner and speeches. A booking of one portion of the Ballroom is required for your dance portion of your event. A welcomed booking for it also will provide you with that space for an alternative indoor plan should the weather be poor.

## ACCESS, SET UP, & DÉCOR

**Q Will the venue be set up with tables and chairs?**

A Yes, we will set your reception venue with our chairs and tables draped with white mid-length linen as well white linen napkins, silverware, and glassware. Should you wish to bring in your own table cloths/overlays/runners, and/or linen napkins we will require these ahead of time for set up.

**Q When is the venue available to decorate? And when do we need to take the decorations down by?**

A You will receive access 3 hours prior to your event for your decorating. Take down of your decorations must be completed within an hour after your event concludes.

**Q Can I rent additional time for décor access and take down?**

A Yes, additional time is available with an additional rental. Please inquire with your Sun Peaks Wedding Coordinator for the exact cost of doing so. Additional access times that are available for your décor set up are 8am or 12pm on your wedding day, or 4pm the day before. For additional access for your decor take down, you would have until 11am the day after.

**Q What time can my reception begin?**

A You are welcome for your reception to begin at a time that is most suitable for your wedding day timeline.

**Q What time do we have the space until?**

A The Terrace is available for your wedding dinner and speeches and must be completed by 8:30 pm. With that being said, should you be looking for a reception with a dance, a rental of one portion of the Ballroom must be arranged at the time of booking the Terrace. In doing so, upon completing the dinner/speeches portion of your event we will then direct your guests inside to begin the party part of your event. Inside the ballroom, your space will include a wooden dance floor, bar, as well as lounge furniture and high-top tables scattered about to create a real socializing atmosphere. Dependent on the time of year that is booked, you will be granted an end time for this portion between 11:00 pm and 12:00 am. For a specific end time pertaining to your event, please ask your Wedding Coordinator. This option is also a perfect solution for poor weather, as this additional Ballroom rental could also be your Plan B should the weather not be permitting an outside event..

**Q Can we use candles in our décor?**

A Yes. Please just ensure that the flame is lower than the vase.

**Q Can I string lights on the Terrace?**

A Most certainly, just remember to bring your own poles and anchor points.

**Q Is there a power source at this venue?**

A Yes, there are multiple outlets available for you to use for power.

## LOCATION

**Q Is this venue wheelchair accessible?**

A Yes, it is.

**Q Is there shade on the Terrace on those hot Summer days?**

A There is no shade provided on the Terrace but you are welcome to bring umbrellas for your VIPs who may require it.

**Q Is this venue pet friendly?**

A While your wedding reception is a food primary event we cannot permit your fur babies to be in attendance due to Food Safety BC.

## SURROUNDINGS

**Q Does the pool get closed during my reception?**

A No, the pool will not get closed during your reception. In turn, should there ever be any noisy pool guests we will ask them to be quiet and respectful. Something in which has never been required before.

## HOTEL & RESORT REGULATIONS

**Q Can we store our flowers and/or cake in the venue's kitchen fridge?**

A Unfortunately no as our fridges are full of all the food and goodies that your guests will be enjoying. We suggest rather keeping your flowers in your air-conditioned room as well as your cake should it have a full-size fridge. Better yet we suggest having it delivered on the day of your wedding to ensure maximum freshness.

**Q Is smoking permitted on the Terrace?**

A Smoking is not permitted on the Terrace but rather is available at a designated location outside the Sun Peaks Grand Hotel.

**Q Can we use a drone with our wedding photography?**

A As per the Sun Peaks Resort Drone (Uav) Policy... out of safety concerns for guests, employees, and resort property, as well as concerns for individual privacy, Sun Peaks Resort prohibits the operation or use of unmanned aerial vehicles/drones by the general public, including recreational users and hobbyists. This prohibition includes drones used for filming, videotaping, and/or photography for recreation or by hobbyists, as well as any drone use by media or journalists operating above or within Sun Peaks Resort boundaries, the Controlled Recreation Area (CRA).

## THE WEDDING & EVENTS TEAM

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**SUN PEAKS GRAND**  
HOTEL & CONFERENCE CENTRE